Bug Report For Prestashop Ecommerce

(ISTQB CTFL V4.0 Final Project)

| **General information** | |
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| Website | Prestashop E-commerce Website |
| Created by (Author) | Emmanuel Adewoye |
| Preparation date | 28/03/2025 |
| Status | Review |

| Bug Report | |
| --- | --- |
| ID | Summary |
| TC-PS-002 | User can’t place order after successfully adding a product for checkout |
| # | Steps to Reproduce |
| 1 | Navigate to [Prestashop product page](https://demo.prestashop.com/#/en/front) |
| 2 | Select any product from the store. |
| 3 | Click on "Add to Cart." |
| 4 | Click on the cart icon and proceed to checkout. |
| 5 | Enter required billing and shipping details. |
| 6 | Select a shipping method and payment option. |
| 7 | Click on "Place Order" or "Confirm Order." |
| 8 | Observe if the order is processed successfully or if an error occurs. |
|  | Result |
| Actual | - The user is unable to proceed with placing the order after successfully adding a product to the cart.  - The “place order” button did not prompt any action. |
| Expected | - The order should be placed successfully after entering all required details.  - The user should receive an order confirmation message.  - The order should appear in the order history. |
|  | Additional Information |
| picture |  |
| Build |  |
| Device | Windows/Tablet/Mobile Phones |
| status | Failed |

| Bug Report | |
| --- | --- |
| ID | Summary |
| TC-PS-001 | User successful login |
| # | Steps to Reproduce |
| 1 | Navigate to [Prestashop login page](https://regal-pizzas.demo.prestashop.com/en/login?back=https%3A%2F%2Fregal-pizzas.demo.prestashop.com%2Fen%2F%3Fid_module_showcased%3Dundefined) |
| 2 | Enter a valid email address and password. |
| 3 | Click the "Sign In" button. |
| 4 | Observe if the login is processed successfully. |
| 5 | Verify that the user is redirected to their account dashboard. |
|  | Result |
| Actual | The user successfully logs in and is redirected to their account dashboard. |
| Expected | The user should be able to log in successfully.  The account dashboard should be displayed without issues. |
|  | Additional Information |
| picture |  |
| Build |  |
| Device | Windows/Tablet/Mobile Phones |
| status | passed |